The below email was sent on May 29 by Donna Chastain to OSU Faculty and Staff participating in the PEBB health insurance programs.

The Public Employees’ Benefit Board (PEBB) has selected Providence Health Plan to administer PEBB’s statewide medical plan for 2010 and 2011.

In March, the PEBB board chose to self-insure its statewide medical plan beginning in 2010. Providence Health Plan was selected as the Administrator of the statewide plan at PEBB’s April Board meeting.

Providence Health Plan will offer a network of preferred physicians, clinics, hospitals and other healthcare providers that meet the requirements of the PEBB contract, including requirements on national and international coverage. PEBB will be responsible for paying member claims in the plan.

For 2010, PEBB will also continue to offer coverage through Kaiser Permanente HMO in the Willamette Valley area and Providence Choice in the Portland metro area.

Will the plan design change?

The PEBB Board has stated that there will be no changes to the current plan design. PEBB continues to seek opportunities to advance the Board Vision and to meet its mission of providing quality health and other benefits that are affordable to the employees and the state.

What are the next steps?

PEBB staff is working with Providence Health Plan on transition planning for:

- **Provider networks.** Providence Health Plan continues to refine its networks of providers. Members will be able to search for specific providers online during Open Enrollment. They will also offer pharmacy networks, including mail order.

- **Continuity of care.** During the transition, nurses will offer one-on-one guidance on care continuity for PEBB members who are pregnant, scheduled for surgery or other inpatient care, or who have complex chronic conditions. Members may also want to ask their primary provider for referrals.

Search for Providence Providers for the 2010 PEBB Statewide health plan.

Go to the Providence Health Plan web page located at: [https://www.providence.org/PHP_ProviderDirectory/Pages/PHP/Default.aspx](https://www.providence.org/PHP_ProviderDirectory/Pages/PHP/Default.aspx);

- Under “visitors,” select “PEBB Statewide Plan (2010)”, and “go”
- Type in the provider’s name and zip code, select the search radius, and “go.”
• If you select a type of provider and zip code in another state, the search should return a page with a link to the MultiPlan network.

The provider listing will be updated periodically as new providers are added to the network.

Additional Information

Additional information on the upcoming benefit changes is available on the PEBB website at http://pebb.das.state.or.us/DAS/PEBB/index.shtml.

Previous PEBB Questions & Answers regarding the 2010 Statewide Medical Plan can be found at http://www.oregon.gov/DAS/PEBB/Board_News.shtml.

For additional benefits information or questions, please call PEBB Customer Service at 503-373-1102 or by email at inquiries.pebb@state.or.us.

To contact the PEBB Board with comments or concerns, email pebb.connect@state.or.us

Have Questions/Concerns about the Upcoming Change to the Providence Health Plan?

The announcement that PEBB is replacing Regence Blue Cross Blue Shield with the Providence Health Plan as the Plan Administrator beginning January 2010, has generated many questions and concerns for OSU employees. The Faculty Senate and the Office of Human Resources working in partnership have obtained a commitment from PEBB and Providence representatives to attend the June 11 Faculty Senate meeting for a presentation and dialogue on the changes.

An anonymous online comment form is available to you to provide questions or concerns prior to the meeting. The comment form is located at https://secure.oregonstate.edu/facultysenate/committees/ec/pebb_comments/comment.php; comments will be forwarded to PEBB and they will be requested to address these concerns during the Faculty Senate meeting. Faculty Senate meetings are open to the public and we encourage you to attend.

Questions, contact the benefits unit in the OSU Office of Human Resources at 737-2805.

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