

Service Levels and Associated Cleaning Areas

Service Level 0 - No Service will be provided.

Service Level 0 – Includes all rooms/areas categorized as: Hazardous Material, mechanical, storage, issue, stock, equipment, loading docks, environment control and rooms that the university / building managers / facilities determines are not contractually cleaned

Service Level 1- Service will be provided one day per week.

Service Level 1- Includes all rooms/areas categorized as: offices, copy, file, mail, hallways, vestibules that are not on the ground floor, research labs, conference, study, media production, open labs, service, meeting, and computing

Service Level 2- Service will be provided two days a week.

Service Level 2- Includes all rooms/areas categorized as: Class labs, computer labs, weight and activity

Service Level 3- Service will be provided three days a week.

Service Level 3- Includes all rooms/areas categorized as: Classrooms, auditorium, seminar, theater, lounge, break, dining, kitchenette, recreational

Service Level 5- Service will be provided five days a week.

Service Level 5- Includes all rooms/areas categorized as: Restrooms, Locker, Shower and all Ground floor hallways, entrances, vestibules, stairs and elevator cars.

NOTE: Refer to Appendix K – Facilities Custodial Space as there are some rooms that do not coincide with the above room service levels – specifically Magruder, Valley Library, and Gill that have increased service levels versus the above service levels.