Information Services Strategic Initiatives/Improvements 2004/2005 
(draft #2)

IT Strategic Plan
• Due date March 2004
• Faculty representation/participation on global IT Advisory Group

Instructional Technology
• Blackboard
• Enhanced classrooms
• Student labs
• Technology teaching and learning center

Open Source
• Hosting, development, and distribution
• Open source lab

Network Services
• Major upgrades and improvements to campus infrastructure
• Internet2 – fiber build out

Telecommunications
• Upgrades and improvements to infrastructure
• Voice over IP
• Wireless

Enterprise/Administrative Computing
• Banner, TouchNet, ONID
• Back up power supply & enhance infrastructure

Interactive Media and Communications
• Centralized web improvements
• Digital asset and content management

Technology Support Services
• University-wide help desk software implementation
• Roles and responsibilities around front office/back office support

Business Process Improvement
• Fully enable and leverage more of Banner enterprise system
• Web and open source solutions for non Banner processes

Blue = areas suggested for strong faculty participation.