Results for: Facilities Services Survey

Facilities Services Customer Satisfaction Survey

1. What is the general attitude (professionalism, courtesy, helpfulness, etc.) displayed by the facilities services staff?

- Excellent (6)
- Very Good (4)
- Good (3)
- Fair (2)
- Poor (1)
2. Please rate the ability of Facilities Services to complete work in your requested timeframe.

3. Please indicate the quality of work provided by Facilities Services.
7. Please rate the effectiveness of Facilities Communication with you.

6. Please rate the fairness of charges for work completed by Facilities Services.

Service:
- Poor (C1)
- Fair (C2)
- Good (C3)
- Very Good (C4)
- Excellent (C5)

Don't Know or No Opinion (C6)
Please rate your overall satisfaction with the upkeep of internal spaces, including janitorial.

8. Please rate your overall satisfaction with the landscaping and exterior look on campus.
12. Overall, what is your general satisfaction with Retail Services?

- Poor (C1)
- Fair (C2)
- Good (C3)
- Very Good (C4)
- Excellent (C5)
- Don't know or No Opinion (C6)
13. Please check the category that applies to you:

Demographics