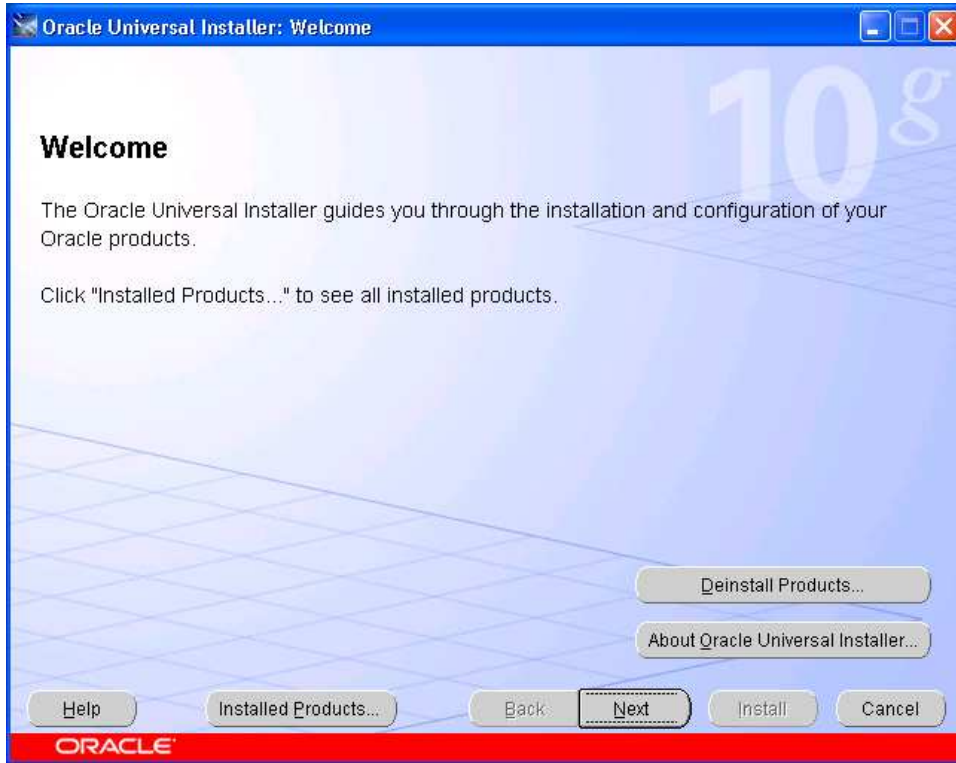


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Log on to the computer as a member of the Administrators group.

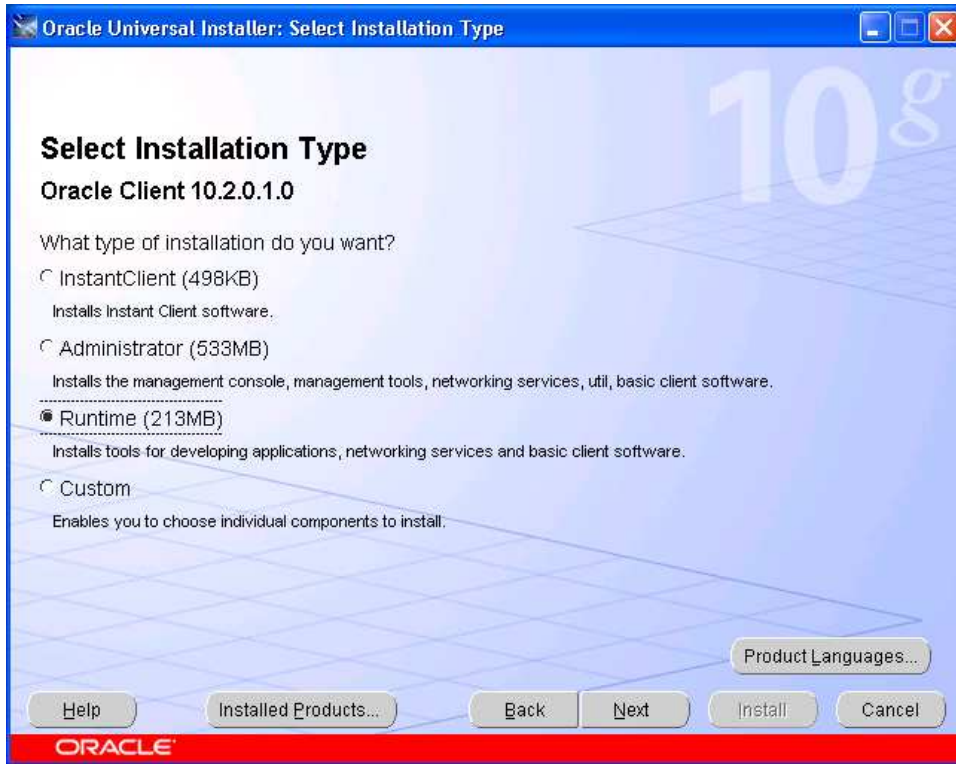
Backup the user's TNSNames.ora file (usually under c:\Oracle\ ... \Network\Admin) if the user currently has working access to the data warehouses.

Run <\\tss-softstore\Software\Oracle\10\CD\setup.exe>.



Click "Next".

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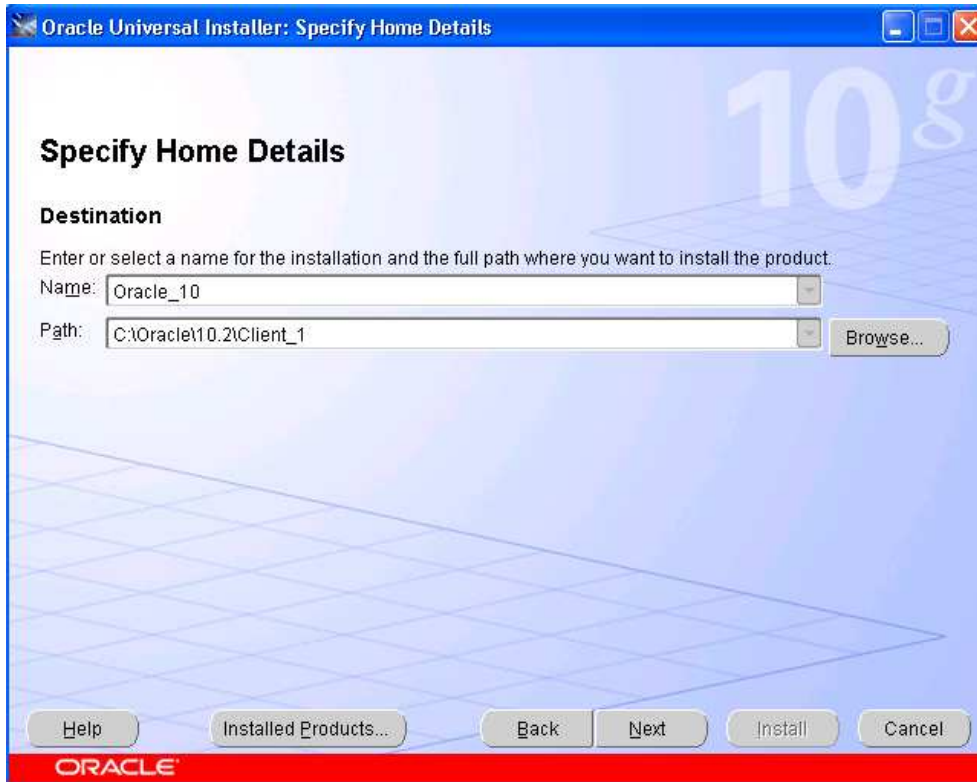


Select "Runtime" and then click "Next".

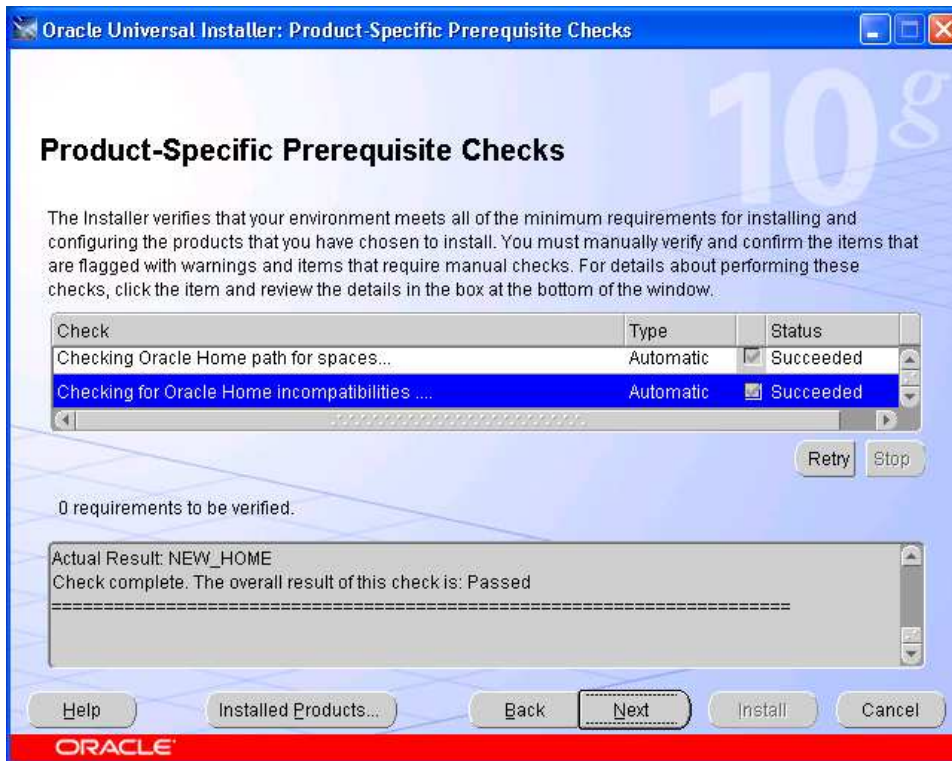


If you encounter this dialog box, just click "Next".

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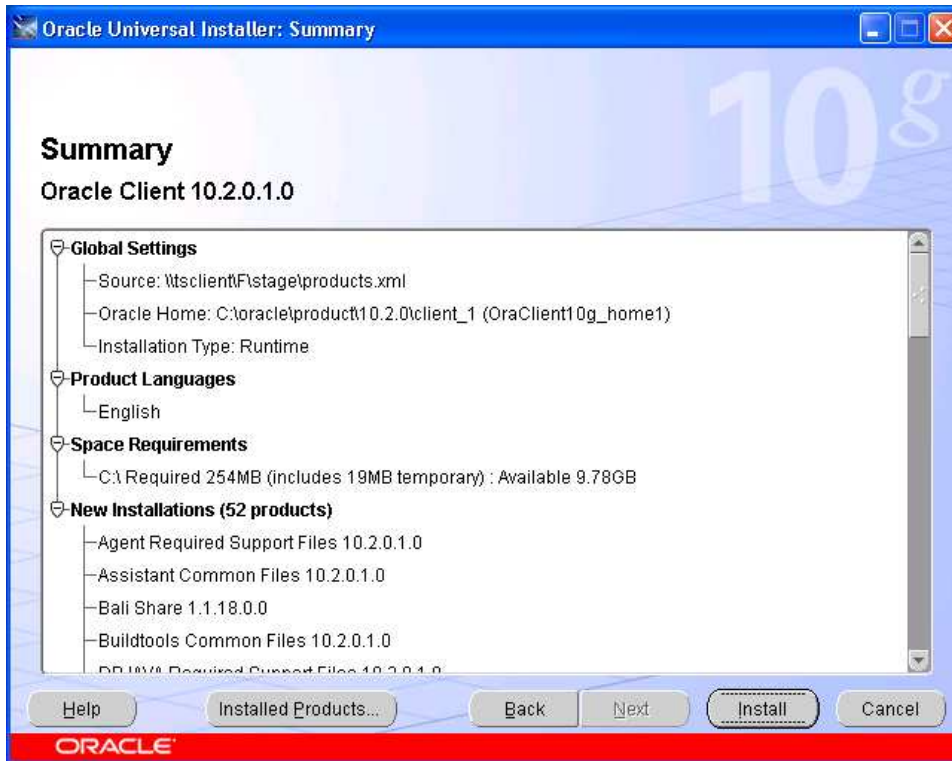


Modify the defaults to the values shown above, and then click "Next".



As long as the status is Passed, click "Next". Otherwise follow the instructions as needed.

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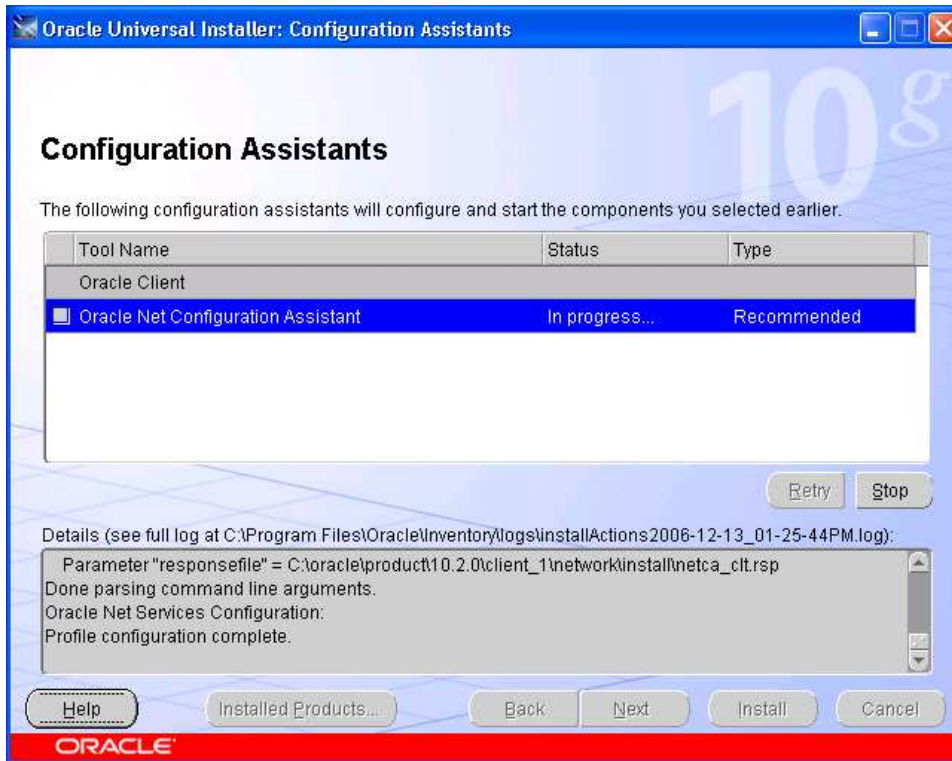
Click "Install". During installation, you may see a Windows Security Alert message.



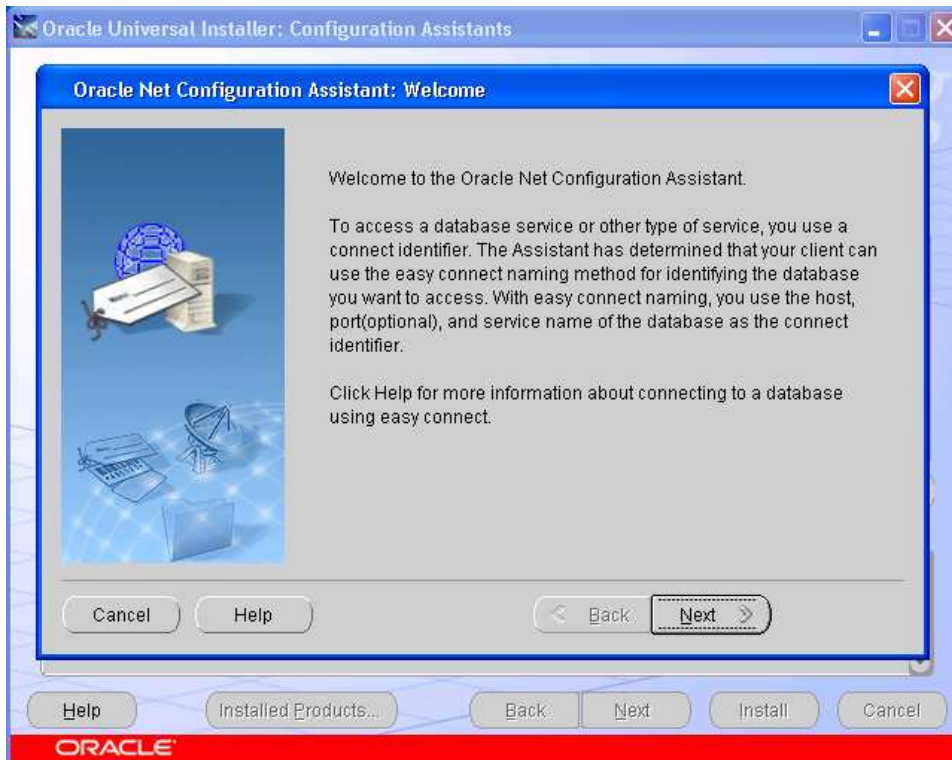
Click "Unblock".

Wait until installation is completed and a new window will open.

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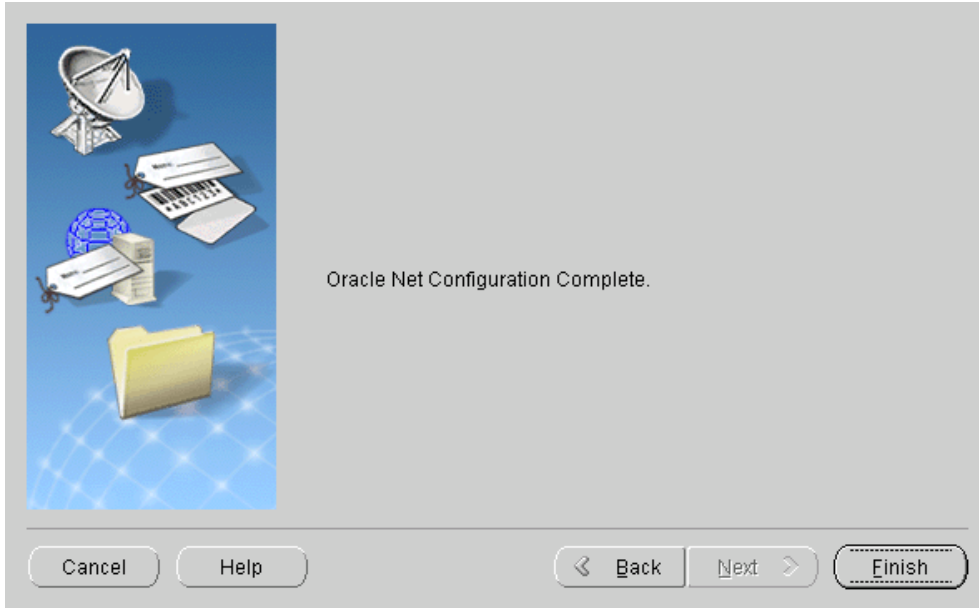


Wait until you see the message that Profile configuration is complete and the Welcome window appears.

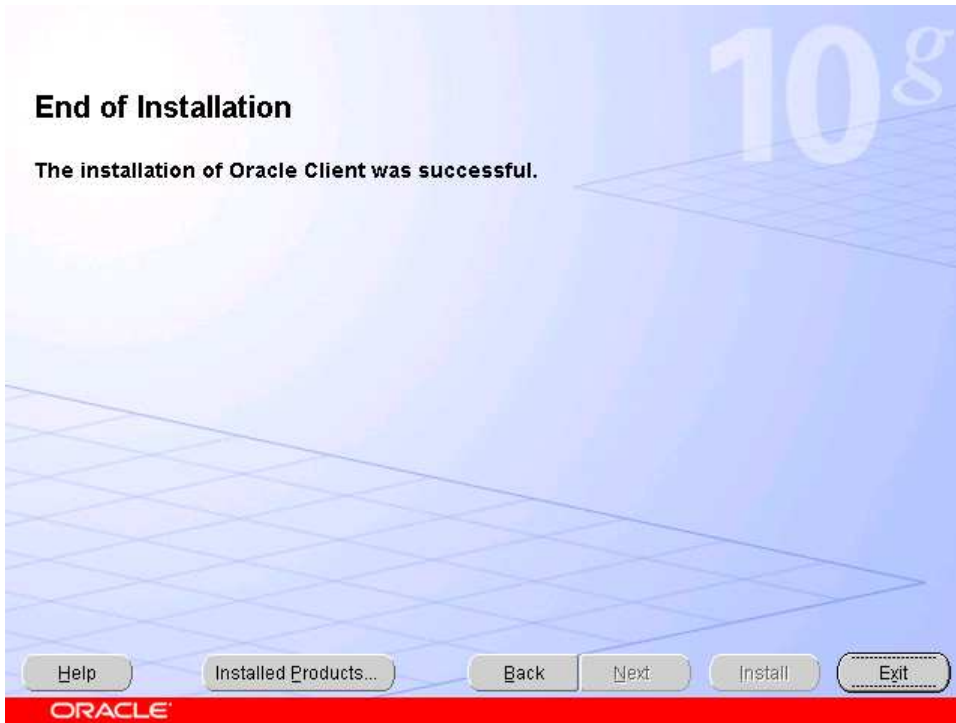


Click "Next".

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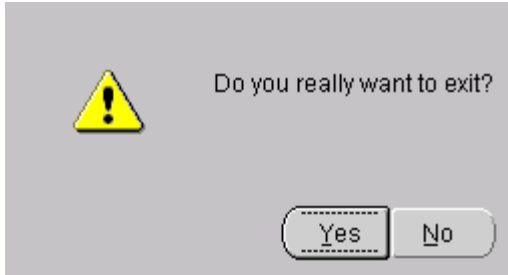


Click "Finish".



Click "Exit".

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Click "Yes".

Next, unless you already have a copy of the TNSNames.ora file previously backed up for that user, download the default TNSNames.ora file from the software distribution server, <\\tss-softstore\Software\Oracle\10\TNSNames\OSU\TNSNAMES.ORA> (or download <\\tss-softstore\Software\Oracle\10\TNSNames\OUS\TNSNAMES.ORA> if the user needs to access OUS data warehouses).

Copy the previously backed up or just downloaded TNSNames.ora file to the C:\Oracle\10.2\Client_1\NETWORK\ADMIN folder.

Reboot the computer.

Test the Connection

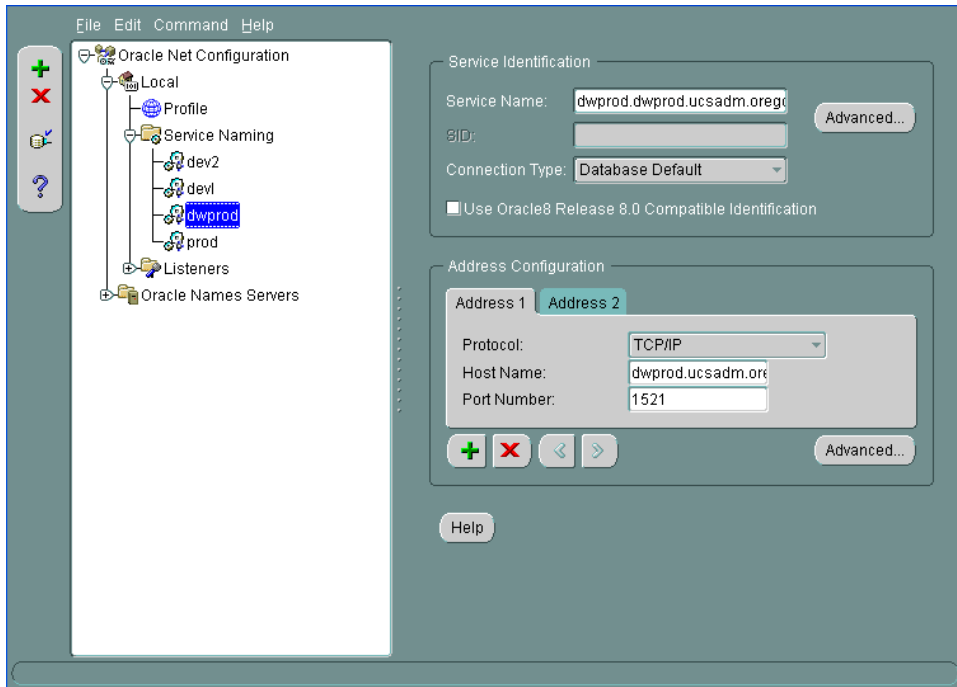
Test the connection by going to Windows Start > All Programs > Oracle – Oracle_10 > Configuration and Migration Tools > Net Manager.

Click on the plus next to "Local".

Click on the plus next to " Service Names".

Select the DWPROD connection to test.

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Go to the "Command" menu and choose "Test Service...".

Click "Change Login...".

Enter a valid UserID and password and click "OK". OSU DCAs may contact Patty Ross (7-0616) or Carla Cogburn (7-2671) for the test UserID and password set up for DWPROD. Testing any other connections will require the warehouse user to log in with their own UserID and password.

Click "Test".

Click "Close" and then close the application.

If the Connection test was not successful due to a reason other than a problem with the Username and password, try removing the sqlnet.ora file from the C:\Oracle\10.2\Client_1\NETWORK\ADMIN folder and repeat the test.

If that doesn't work, download the default TNSNames.ora file from the software distribution server, <\\tss-softstore\Software\Oracle\10\TNSNames\OSU\TNSNAMES.ORA> (or download <\\tss-softstore\Software\Oracle\10\TNSNames\OUS\TNSNAMES.ORA> if the user needs to access OUS data warehouses) and put it in the C:\Oracle\10.2\Client_1\NETWORK\ADMIN folder and repeat the test.

For additional assistance, contact Patty or Carla.